



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)
(Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016)
302, Block No. 4, Ram Krishna Enclave, Nutan Chowk, Sarkanda; Bilaspur (CG)
E-mail : centralaiace@gmail.com ; Ph. 9907434051

AIACE/CENTRAL/2021 / 074

Dated 26.6.2021

To

The Chairman
Coal India Limited,
Coal Bhawan,
Premise No-04 MAR, Plot No-AF-III, Action Area-1A,
Newtown, Rajarhat, Kolkata-700156

Sub: Empanelment of new hospitals (Yatharth Hospital, Greater Noida and Begal Faith Hospital, Burdwan) and publication of updated authentic details about already empanelled hospitals with Coal India Ltd. along with need to allow treatment in non-empanelled hospitals, as allowed by Insurance companies

Dear Sir,

We are thankful to Coal India Ltd for providing medical facilities to all its working and retired executives/employees and their eligible dependents. Apart from existing hospitals being run by the company,, more than 300 private hospitals across the country have also been empanelled by CIL. The company has also made provisions to avail treatment at various hospitals which are either government-owned or empanelled with other PSUs.

It is a matter of satisfaction that the list of hospitals empanelled with CIL is being revised regularly. In this calendar year also, the list has been revised twice on 17.2.2021 and 12.6.2021.

Through this letter, we wish to highlight the issues related to empanelment of hospitals and the need to allow treatment in non-empanelled hospitals as allowed by Insurance companies which are the preferred agencies of DPE for implementation of post-retirement medical care of executives belonging to CPSEs.

Issues associated with empanelment of hospitals

It is to bring to your kind notice that, due to different reasons, some of the empanelled hospitals are denying cashless facilities and are even unwilling to extend CGHS rates to working and retired executives/employees. Some of these hospitals even deny that they are empanelled with CIL and maintain that empanelment, if any with CIL is no more valid now.

At the same time, new willing hospitals are coming forward for empanelment as per laid down procedure of CIL circulated vide office order no. CIL/C-5B/Med/2017-18/018/481(A) dt 23-6-2017.

Recently, on 26th April, 2021, **Bengal Faith Hospital, Burdwan** has submitted application for empanelment with CIL and have endorsed us a copy vide Annexure-A. The medical deptt has not included this hospital in the latest list of Empanelled Hospitals published by CIL on 12th June 2021.

Similarly, on 3rd February, 2021, **Yatharth Hospital, Greater Noida (Delhi-NCR)** applied for empanelment and this hospital has also met with the same fate. In this case, we had even communicated about this

Hospital to CMS, CIL for empanelment of this hospital vide our letter no. AIACE/CENTRAL/2021/021 dt 25.2.2021 (Copy enclosed in Annexure-B), but no further development is known to us.

It is irony that in the present situation where willing hospitals are rarely coming forward for empanelment, the system at CIL is so morbid that it even fails to respond to these hospitals applying for empanelment. No hospital is empanelled at several places where sizable number of retired executives/employees are residing and are facing harassment.

It is also brought to your kind knowledge about un-updated information about some of the empanelled hospitals. There are instances that after initial empanelment, some hospitals have changed their names/contact numbers/email details etc. Sometimes their managements have also changed but the medical department fails to take cognizance of these changes and fails to update the list. This is causing harassment to the retired executives/employees who go for treatment after verifying the names of empanelled hospitals as per circulated list.

In the above regard, burning example is the case of our member Sri J S Mathur (EIS no. 90113440), whose claim remained unsettled for months because the hospital shown as Narayana Hrudayala Hospital, Sector-28, Kumbha Marg, Sanganer, Jaipur-302033 has changed to Narayana Multispeciality Hospital (A unit of Narayana Hrudayala Ltd.) since 2017. All concerned with his bill settlement were not ready to recognize the new name in spite of submission of all relevant papers, including Income Tax clearances by the hospital. The member as well as the hospital had a very distasteful experience of workings at CIL. There are many other such cases. **In spite of several representations/correspondences by Mr Mathur and the hospital itself, new name of hospital has still not been entered at Sl. No. 141 of the latest revised list dated 12th June 2021.** In this context, there are other similar irregularities in this latest list as shown in subsequent paragraphs.

Examples of hospitals at Bhubaneswar and Ahmedabad are given below.

A. Bhubaneswar:-

The hospital at Sl. No. 29, LV PRASAD EYE INSTITUTE refuses treatment for Coal India employees on CGHS rates .It charges Rs 150 for one eye test and Rs 350/ for both eyes. A layman knows that, under normal circumstances the eye specialist is duty bound to examine and prescribe medicines for both eyes.

At SN 39 -- Sunsine hospital is there which has been closed since 2019. This hospital is being managed by new staffs and doctors and does not allow OPD treatment to COAL INDIA employees.

At N o 40, Aditya care Hospital is there which has been taken over now by Aditya Ashwine hospital, Cuttack The name of the hospital has been changed and new name Aditya Ashwine Hospital doesn't find place in the latest list.

B. Ahmedabad :-

At Sl. No. 1 – Shalby hospital, Ahmedabad, is the very first hospital in the latest list of empanelled hospitals. This hospital refuses to recognise any empanelment with Coal India. There are other hospitals, who also claim that they are not now under empanelment with CIL.

From the above, it is understood that concerned department publishes the list of hospitals without entering/renewing empanelment contract with these hospitals. When executive /employees get treatment in these hospitals, they have to pay hefty charges as per bills raised.

AIACE expects favourable streamlining of decision making process at CIL for empanelment. The role of CIL Medical department should not be limited to only adding hospitals arbitrarily, but to add judiciously, expeditiously maintaining transparency while entering into fresh agreement with hospitals.

We, in the good interest of retired employee also request to empanel Bengal Faith Hospital, Burdwan and Yatharth hospital, NOIDA, if they fulfil the criteria laid by CIL.

Need to allow treatment in non-empanelled hospitals

Finally, when we are talking of treatment at empanelled hospitals and various constraints involved in it, it will be worthwhile to revisit the DPE guidelines circulated vide No. 2(81)/08-DPE(WC)GL-XV/2011 dated 20th July, 2011 (attached herewith as Annexure-C). Underlined in red, in this guideline, under Section 2(v), DPE has suggested that post-retirement medicare scheme be preferably implemented through Insurance companies. CIL preferred to have its own scheme but has failed to incorporate the most appreciable feature of Insurance companies through which they allow treatment in any non-empanelled hospital at CGHS rate. We feel that, CIL must now add this feature in its own scheme by suitable amendments.

It is further requested to allow treatment in any hospital nearer to the place of residence which are willing to extend CGHS rates and reimbursement of bills thereof to the executive s/employees.

It is suggested that CIL may undertake mandatory yearly inspection of hospitals by a high power committee of executives in order to make the hospitals responsible as well as accountable to CIL for fair service.

In anticipation of a suitable direction to concerned departments for needful action,

With Regards,



P. K. Singh Rathor
Principal General Secretary, AIACE

Encl: Annexures as above

CC

DT, CIL, Kolkata
D(P&IR), CIL, Kolkata
DF, CIL, Kolkata
All CMDs, ECL, BCCL, CCL, WCL, SECL, MCL, NCL, CMPDIL

Bengal FAITH Hospital

A Unit of Bengal Faith Health Care Private Limited



Our Ref: BFH/CORP/ESIC/210-23

Dated: April 26, 2021

The Executive Director (Medical Services)
Chief of Medical Services of Subsidiaries
Premise No-04, Coal Bhawan
MAR Plot No-AF-III
Newtown, Kolkata
West Bengal 700156



Re: Requesting for empanelment of **BENGAL FAITH HOSPITAL (A Unit of Bengal FAITH Health Care Pvt Ltd), Burdwan** with a 180 bedded multi-specialty facility for providing world class health care facilities both Indoor and Outdoor Specialty & Super Specialty Services to the employees and retirees of Coal India limited.

Respected Sir/Madam

We take this opportunity to introduce ourselves: Bengal Faith Hospital (A Unit of Bengal Faith Hospital Care Pvt. Ltd) is the only tertiary care Super Specialty corporate hospital in Burdwan located at G.T. Road, Goda, P.O-Lakurdi, Dist: Purba Barwdan, 713102 offering world class Health Care Services. We are desirous to empanel ourselves with your respected Organization for providing both Indoor and Outdoor Medical treatment services to the Coal India Beneficiaries.

The Department of Imaging Services is located on ground floor. The Department is equipped to fulfill though of all the diagnostic and prognostic requirements for screening, early diagnosis, accurate staging and regular assessment. Our radiologists, technicians, and support staff are well experienced in radiology and imaging studies. Round the clock emergency investigation services are available in the department as well the Hospital provides Ultrasonography, Color Doppler, Echo-Cardiography, EEG, EMG, PFT, CT Scans and Digital X-Ray services. Well experienced faculty members are performing all sorts of open & Laparoscopic surgeries. The Bengal Faith Hospital deals with all kind of Trauma patients coming with bone injury. We also undertake therapeutic & diagnostic Arthroscopy and Joint Replacement surgeries.

Bengal FAITH Hospital offers advanced diagnostic and treatment facilities in all major clinical Specialities and has been a pioneer in offering advanced medical care and performing critical surgeries which was not previously available in Burdwan and its vicinity. Bengal FAITH Hospital has saved lives of hundreds of critical patients and lit smile on their faces.

We have installed the latest technology driven state-of-art **Catheterization laboratory (Cath lab)**, with the **latest equipment from SIEMENS "Artis One"** which will cater to all cardiovascular treatment to the residents of Burdwan and neighbouring districts.

SPECIALITY SERVICES

- GENERAL MEDICINE
- GENERAL SURGERY
- OBSTETRICS AND GYNECOLOGY
- PAEDIATRICS
- ORTHOPEDICS
- REFRACTION CLINIC
- DENTAL
- ENT

SUPER SPECIALITY SERVICES

- PAIN CLINIC
- ENDOCRINOLOGY
- CARDIOLOGY-INTERVENTIONAL
- NEPHROLOGY (INCLUDING HAEMODIALYSIS)
- NEURO SURGERY
- URO SURGERY
- GASTROENTROLOGY
- MEDICAL ONCOLOGY
- PLASTIC AND RECONSTRUCTIVE SURGERY
- GI SURGERY
- TRAUMA SURGERY
- PSYCHIATRY
- PULMONARY MEDICINE
- ARTHROSCOPY SURGERY & JOINT REPLACEMENT
- RESPIRATORY MEDICINE
- PHYSIOTHERAPHY & REHAB
- TMT / HOLTER
- NON-INVASIVE CARDIOLOGY
- LUNG FUNCTION TEST
- CATHETERIZATION LAB
- NEUROLOGY LAB (EEG/EMG)
- SLEEP REHAB

LAB FACILITY

- PATHOLOGY
- BIOCHEMISTRY
- MICROBIOLOGY
- SEROLOGY
- IMMUNOLOGY
- HAEMATOLOGY
- HISTOPATHOLOGY
- RADIOLOGY (IMAGING)
- X-RAY
- USG
- ECHOCARDIOGRAPHY
- DOPPLER
- CT SCAN & CT ANGIOGRAPHY

We are continuously upgrading the facilities in advanced health care offering Specialty and Super Specialty treatment in our hospital premises to serve patients in better and most convenient and cost-effective manner to the citizens of Burdwan and neighboring districts.

In view of the above and our desire to be empaneled with your esteemed organization we invite you to visit the Hospital and inspect the infrastructure and facilities, to enable us to commence a relationship.

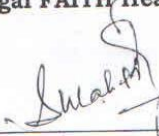
We would be happy to respond to any further queries and would like to know in case there are any other terms and conditions which can be mutually discussed and documents can be exchange and executed.

Thanking you,

Yours sincerely,

For and on behalf of

Bengal FAITH Health Care Pvt Ltd


Sanjay Singha Mahapatra
(Center Head)



cc To:- AIACE (Coal India)



CHECK LIST

1.	Name of the Hospital (with address including contact no., fax no. & e-mail)	Anx I	
2.	NABH Accreditation (with supportive notarized document)	Yes/ No	
3.	Empanelled by at least 3 CPSEs (with supportive notarized document)	Yes/ No (Pl. Specify)	
4.	Bed strength of the Hospital (with supportive notarized document)	No. of Beds	Anx II
5.	Notarized copy of Valid registration Certificate of the Hospital	Yes/ No	Anx VII
6.	Distribution of Beds: General Ward, Cabin – private & semi private, ICU etc.	Yes/ No	Anx I
7.	Availability of in-house facility of Critical Care Unit, Laboratory, X-ray & Ultrasound (with supportive notarized document)	Yes/ No (Pl. Specify)	Anx II
8.	Notarized copy of Valid PNDT Certificate for USG	Yes/ No	
9.	List of Permanent/ On roll Doctors of the Hospital	Yes/ No	
10.	Number & Detail of X-ray machine/s	Yes/ No	Anx IV
11.	Laboratory tests performed and list of Laboratory Equipment	Yes/ No	Anx IV
12.	Blood Bank with Notarized copy of license	Yes/ No	
13.	ICU – No. of Beds & List of equipment & availability of trained staff	Yes/ No	Anx II
14.	AERB certificate for centers where related equipment is available.	Yes/ No	
15.	Bio Medical Waste (BMW) certification from respective State Govt. Pollution Control Board.	Yes/ No	Anx V
16.	Income Tax exemption certificate of the hospital.	Yes/ No	
17.	Fire Safety certificate issued by concerned authority.	Yes/ No	Anx VI
18.	Acceptance of treatment charges as applicable and approved from time to time by Central Govt. Health Scheme (CGHS) for Specific respective cities.	Yes/ No	Anx III
19.	Acceptance of Payment terms		
20.A	For existing employees and their dependents (as mentioned in the request for empanelment)	Yes/ No	
20.B	For retired employees and their spouse (as mentioned in the request for empanelment)	Yes/ No	
20.C	100% credit/ cashless facility should be extended by the hospital For retired employee and spouse, on production of Photo Medical Identity Card. For existing employee and dependent family members, on production of referral letter from CMS of Subsidiary companies/ CMS, CIL and photo identity card.	Yes/ No	
21.	Acceptance for inspection of Hospital whenever CIL deems to do so	Yes/ No	
22.	Undertaking that hospital charges to patients from Coal India will never be higher than what is charged to other Govt./ PSU organization.	Yes/ No	

Authorized Signatory with Designation and seal

CEO (Bengal fa Hospital)
CENTER HEAD



Date: 26/04/2021



AIACE/CENTRAL/2021 / 021

Dated 25.2.2021

To

The Chief of Medical Services
Coal India Limited,
Coal Bhawan,
Premise No-04 MAR, Plot No-AF-III, Action Area-1A,
Newtown, Rajarhat, Kolkata-700156

Sub: Request for empaneling Yatharth Hospital at Greater Noida

Dear Sir,

It is a matter of satisfaction that the list of Hospitals empanelled with CIL is being continually revised regularly by inviting applications from reputed hospitals. Hospitals are also coming forward for empanelment as per laid down procedure of CIL for making "Permanent Request for Empanelment of Hospitals" vide office order no. CIL/C-5B/Med/2017-18/018/481(A) dt 23-6-2017.

Recently some executives from Greater Noida (NCR), where many retired Executives and employees are settled, have approached Yatharth Hospital, Greater Noida, for empanelling with CIL. Accordingly, the hospital is in contact with you for empanelment. One of our members has made available to us their communication to us. (Copy enclosed in Annexure-I).

It is requested to take needful action for empanelment if it qualifies on criteria set by CIL. We, at AIACE, are ready to interact with the Hospital management for sorting out any procedural difficulties.

We hope this Yatharth Hospital will surely find itself empanelled with CIL which will be a boon to executives and employees availing medical facilities from CIL. We request you for further updates in this regard.

With Regards,

P. K. Singh Rathor
Principal General Secretary, AIACE

Cc
Chairman, Coal India Ltd., Kolkata



Date:- 03 Feb2021

To,
The Executive Director,
Medical Services,
Coal India Limited,
Coal Bhawan, Premises. No.04 MAR,
Plot. No.AF-III, Action Area,-1A,
New Town, Rajarhat, Kolkata-700156.

Dear Sir,

As suggested by you vide email dated 29 Dec2020, We are herewith enclosing fresh proposal for empanelment by Coal India Limited for our Greater Noida Unit.

1. Yatharth Wellness Hospital and Trauma Centre,
Plot. No.32, Sector-Omega-01, Greater Noida,
Gautama Budhh Nagar
Uttar Pradesh-201308.

In addition:-

1. No initial deposit will taken from serving & retired Coal India Limited Employees.
2. No Registration Charges will be taken from Serving & retired Coal India Limited Employees.
3. Free Ambulance services will be provided within radius of 10 Kms.
4. Willing to provide specific OPD services at your Delhi office on fix days/date as decided by you.
5. SPOC (Single point of Contact) for the mentioned unit.

Sl.No.	Hospital Name	Contact Person	Contact .No.	Email ID
1	Yatharth Wellness Hospital and Trauma Centre- G.Noida	Gul Mohammad	8800797915	Gulmohammad2014@gmail.com

6. Escalation Matrix for Greater Noida Unit.

Escalation Level	Contact Person	Contact No.	Email D
Leve 1	Gul Mohammad	8800797915	Gulmohammad2014@gmail.com
Level 2	Anil Thawani	99109090335	Anil.thawani@yatharthhospitals.com
Level 3	Amit Singh	9650065177	Amit.singh3@gmail.com

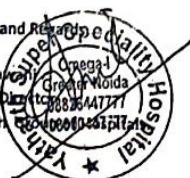
7. Free Health Check Up Camps within your Delhi Office as whenever desired by you.
8. Hospital will provide you the cashless facility to your CISF deputed employees In your offices on the basis of credit Letter issued by CIL.

Thanks and Regards,

Anil Thawani

Facility Director

Yatharth



A unit of Yatharth Hospital & Trauma Care Services Pvt. Ltd.

Yatharth Super Speciality Hospital

📍 Sector Omega-1, Greater Noida, Uttar Pradesh - 201308, India
 📧 admin@yatharthhospitals.com 🌐 www.yatharthhospitals.com



Helpline Numbers
08826447777, 08800447777

To,
The Executive Director,
Medical Services,
Coal India Limited,
Coal Bhawan, Premises. No.04 MAR,
Plot. No.AF-III, Action Area,-1A,
New Town, Rajarhat, Kolkata-700156.

Dear Sir,

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1. Yatharth Wellness Hospital and Trauma Centre,
Plot. No.32, Sector-Omega-01, Greater Noida,
Gautama- Buddh Nagar
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In addition:-

1. No initial deposit will taken from serving & retired Coal India Limited Employees.
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3. Free Ambulance services will be provided within radius of 10 Kms.
4. Willing to provide specific OPD services at your Delhi office on fix days/date as decided by you.
5. SPOC (Single point of Contact) for the mentioned unit.

Sl.No.	Hospital Name	Contact Person	Contact .No.	Email ID
1	Yatharth Wellness Hospital and Trauma Centre- G.Noida	Gul Mohammad	8800797915	Gulmohammad2014@gmail.com

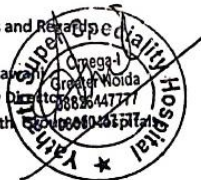
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Level 2	Anil Thawani	99109090335	Anil.thawani@yatharthhospitals.com
Level 3	Amit Singh	9650065177	Amit.singh3@gmail.com

7. Free Health Check Up Camps within your Delhi Office as whenever desired by you.
8. Hospital will provide you the cashless facility to your CISF deputed employees in your offices on the basis of credit Letter issued by CIL.

Thanks and Regards

Anil Thawani
Facility Director
Yatharth Super Speciality Hospital



A unit of Yatharth Hospital & Trauma Care Services Pvt. Ltd.



Yatharth Super Speciality Hospital

📍 Sector Omega-1, Greater Noida, Uttar Pradesh - 201308, India
📧 admin@yatharthhospitals.com 🌐 www.yatharthhospitals.com

Helpline Numbers
08826447777, 08800447777

No. 2(81)/08-DPE(WC)G.L - ~~XV~~/2011
Government of India

Ministry of Heavy Industries & Public Enterprises
Department of Public Enterprises

Public Enterprises Bhawan
Block No. 14, CGO Complex,
Lodhi Road, New Delhi-110003

Dated: 29, July, 2011

OFFICE MEMORANDUM

Sub: Creation of Corpus for retired employees of CPSEs

The undersigned is directed to refer to O.M. of even number dated 8.07.2009 on the subject mentioned above providing Board of Directors of each CPSE to frame a suitable scheme keeping in view the guidelines contained in the aforesaid O.M., based on their need and affordability and submit proposal to the Administrative Ministry/Department for approval. Subsequent to issue of O.M. dated 08.07.2009, a number of representations have been received in this Department, requesting for modifications in the Scheme. Government has accordingly reviewed the efficacy of the scheme as conveyed in O.M. of even number dated 08.07.2009.

2. In view of the above, the following has been decided:-

i) Administrative Ministry/Department may consider creating a common corpus for the retired employees of the CPSEs, under their Administrative control. The purpose of the corpus would be to take care of medical and any other emergency needs of retired employees.

ii) Each CPSE under the Administrative Ministry/ Department, to contribute not more than 1.5% of its PBT for the above said corpus.

iii) A Committee, headed by an Independent Director, to be decided by Ministry/Department may be formed by the respective administrative Ministry/ Department for implementation of said corpus.

iv) Scheme based on individual CPSE as conveyed in O.M. dated 08.07.2009 to continue but basic conditions like not more than 1.5% PBT (whether Ministry/Department based and/or individual CPSE based) and no budgetary support by Government would apply to the Ministry/Department based scheme proposed now. Therefore, there may be a situation, where a CPSE under a Ministry/Department may have a separate scheme for its retired employees,

but at the same time contribute to common corpus for retired employees of other CPSE(s) under Administrative Ministry/Department. In such cases also the total contribution will not exceed 1.5% of PBT of a particular financial year. For individual CPSE based scheme, constitution of Committee will be that as already indicated in para 5(iii) of O.M. dated 08.02.2009.

v) Purpose of the scheme (Individual or Common corpus under a Ministry/ Department for its CPSEs) to be as per from 2(i) above. The scheme may be implemented preferably through approved Insurance Companies. It is clarified that scheme should not become a defined benefit pensionary scheme.

vi) The benefits under the Scheme may vary from year to year depending upon the contribution by CPSE(s) in a particular year as the contribution is in turn dependent on the Profits, affordability and sustainability of the CPSE(s) concerned.

vii) The issue of 'emergency needs' may be decided based on the principles of fairness, transparency, functional requirement, affordability sectoral similarities and sustainability of the common corpus, etc., with the prior approval of the aforesaid Committee.

viii) Such corpus will cover only those employees of CPSEs, who retired prior to 01.01.2007.

3. Administrative Ministries/Departments may suitably issue instructions to the CPSEs under their administrative control for their information and necessary action.

4. This issues with the approval of Minister (HI&PE).


(P.J. Michael)
Under Secretary
Tel: 24360823

To: All Administrative Ministries/Departments

Copy to:

1. Chief Executive of CPSEs.
2. Financial Advisors in the Administrative Ministries/Departments.
3. Comptroller & Auditor General of India (Commercial Audit Wing), 9 Deen Dayal Uadhayay Marg, New Delhi.
4. NIC - with the request to upload this O.M. on to the DPE website.
5. All officers of DPE.